Electronic Acknowledgement Receipt				
EFS ID:	2368890			
Application Number:	10652892			
International Application Number:				
Confirmation Number:	9562			
Title of Invention:	Technical support systems and methods for use in providing technical support			
First Named Inventor/Applicant Name:	Eric Owhadi			
Correspondence Address:	HEWLETT-PACKARD COMPANY Intellectual Property Administration			
Filer:	Robert Popa			
Filer Authorized By:				
Attorney Docket Number:	B-5223 621219-2			
Receipt Date:	25-OCT-2007			
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Application Type:	Utility under 35 USC 111(a)			
Payment information:				
Submitted with Payment	no			

File Listing:

Number	•		/Message Digest	Part /.zip	(it appi.)		
1	Notice of Appeal Filed	500201991-02US_Notice_of _Appeal.pdf	534871	no	1		
			297540e4023a4de3f53d46a5a48b3bd1 230950a5				
Warnings:							
Information:							
	Total Files Size (in bytes): 534871						

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New Applications Under 35 U.S.C. 111

Document

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

Document Description

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.